

ZUS COFFEE x BUKAN KOPI BIASA CONTEST!

Terms and Conditions

A. Schedule to Conditions of Entry:

Organiser	ZUS Commerce (M) Sdn Bhd (1381281-T) (the “Organiser”)																								
Contest Name	ZUS COFFEE X BUKAN KOPI BIASA CONTEST!																								
Contest Period	The contest starts at 00:00:00 on 3 August 2026 and closes at 23:59:59 on 27 September 2026.																								
Eligibility	The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged eighteen (18) years and above with valid identification (MyKad or MyPR) as at the start of the Contest Period [each a “Participant” and collectively, the “Participants”]. The Organiser reserves the right to request for identification document as proof and for purposes of verifying the identity of a Participant.																								
Entry Method	To participate in the Contest: Step 1: Purchase any ZUS FMCG product listed below ("Participating Products") with a minimum purchase of RM10 in a single receipt from any offline retail store, participating ZUS Coffee outlets or any official ZUS Coffee online store, including Shopee, Lazada and the official ZUS Coffee website during the Contest Period. ❖ Offline Store purchases – Keep your original printed receipt as proof. <i>(Refer to Judging Details – Section B for full requirements.)</i> ❖ Online Store purchases – Keep a screenshot of your order ID/Invoice as proof. <i>(Refer to Judging Details – Section C for full requirements.)</i> Participating products: <table><tr><th>No.</th><th>Participating ZUS Products</th></tr><tr><td>1</td><td>ZUS HOUSE BLEND ROASTED WHOLE BEAN - BOSS BLEND 250G - 1S</td></tr><tr><td>2</td><td>ZUS HOUSE BLEND ROASTED WHOLE BEAN - COLOMBIA 250G - 1S</td></tr><tr><td>3</td><td>ZUS HOUSE BLEND ROASTED WHOLE BEAN - LYDIA BLEND 250G - 1S</td></tr><tr><td>4</td><td>ZUS DRIP BAG COFFEE - ETHIOPIA YIRGACHEFFE - 7S</td></tr><tr><td>5</td><td>ZUS DRIP BAG COFFEE - BRAZIL SANTOS - 7S</td></tr><tr><td>6</td><td>ZUS SIGNATURE MIXES COFFEE - CAFFE LATTE 22G - 5S</td></tr><tr><td>7</td><td>ZUS SIGNATURE MIXES COFFEE - SALTED CARAMEL LATTE 23G - 5S</td></tr><tr><td>8</td><td>ZUS SIGNATURE MIXES COFFEE - DOLCE LATTE 26G - 5S</td></tr><tr><td>9</td><td>ZUS SIGNATURE MIXES COFFEE - MOCHA LATTE 28G - 5S</td></tr><tr><td>10</td><td>ZUS SIGNATURE MIXES COFFEE - CINNAMON LATTE 24G - 5S</td></tr><tr><td>11</td><td>ZUS SIGNATURE MIXES COFFEE - CAFFE LATTE 22G - 12S</td></tr></table>	No.	Participating ZUS Products	1	ZUS HOUSE BLEND ROASTED WHOLE BEAN - BOSS BLEND 250G - 1S	2	ZUS HOUSE BLEND ROASTED WHOLE BEAN - COLOMBIA 250G - 1S	3	ZUS HOUSE BLEND ROASTED WHOLE BEAN - LYDIA BLEND 250G - 1S	4	ZUS DRIP BAG COFFEE - ETHIOPIA YIRGACHEFFE - 7S	5	ZUS DRIP BAG COFFEE - BRAZIL SANTOS - 7S	6	ZUS SIGNATURE MIXES COFFEE - CAFFE LATTE 22G - 5S	7	ZUS SIGNATURE MIXES COFFEE - SALTED CARAMEL LATTE 23G - 5S	8	ZUS SIGNATURE MIXES COFFEE - DOLCE LATTE 26G - 5S	9	ZUS SIGNATURE MIXES COFFEE - MOCHA LATTE 28G - 5S	10	ZUS SIGNATURE MIXES COFFEE - CINNAMON LATTE 24G - 5S	11	ZUS SIGNATURE MIXES COFFEE - CAFFE LATTE 22G - 12S
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	14	ZUS SIGNATURE MIXES COFFEE - MOCHA LATTE 28G - 12S	
	15	ZUS COFFIZZ RTD - ORIGINAL 250ML - 1S	
	16	ZUS EXPRESSO RTD - LATTE 240ML - 1S	
	17	ZUS EXPRESSO RTD - HAZELNUT FLAVOURED LATTE 240ML - 1S	
	18	ZUS EXPRESSO RTD - MOCHA 240ML - 1S	
	19	ZUS EXPRESSO RTD - MINTY MOCHA 240ML - 1S	
	20	ZUS SPECIALTY LATTE PET - BUTTERCREME LATTE 250ML - 1S	
	21	ZUS SPECIALTY LATTE PET - KOPITIAM LATTE 250ML - 1S	
	22	ZUS COFFIZZ RTD - ZESTY LIME 250ML - 1S	
	23	ZUS NGUPI INSTANT PREMIX - WHITE COFFEE 33G - 13S	
	24	ZUS NGUPI INSTANT PREMIX - KOPI COKLAT 33G - 13S	
	25	ZUS NGUPI INSTANT PREMIX - KOPI CHAM 31G - 13S	
	26	ZUS NGUPI INSTANT PREMIX - KOPI O 12G - 18S	
	27	ZUS NGUPI RTD - KOPI TARIK 240ML - 1S	
	28	ZUS NGUPI RTD - KLASIK 240ML - 1S	
	29	ZUS NGUPI RTD - WHITE COFFEE 240ML - 1S	
	30	ZUS NGUPI RTD - KOPI COKLAT 240ML - 1S	
	31	ZUS SUPERFINE FD INSTANT COFFEE CAPSULE - BOSS 2.4G - 10S	
	32	ZUS SUPERFINE FD INSTANT COFFEE CAPSULE - LYDIA 2.4G - 10S	
	33	ZUS SUPERFINE FD SACHET - BOSS 2G - 5S	
	34	ZUS SUPERFINE FD SACHET - LYDIA 2G - 5S	
	35	ZUS SUPERFINE FD SACHET - BOSS 2G - 15S	
	36	ZUS SUPERFINE FD SACHET - LYDIA 2G - 15S	
	37	ZUS SUPERFINE FD SACHET - LYDIA 2G - 30S	
	38	ZUS SUPERFINE FD SACHET - BOSS 2G - 30S	
	39	ZUS NGUPI RTD - KLASIK 240ML - 4S	
	40	ZUS NGUPI RTD - KOPI TARIK 240ML - 4S	
	41	ZUS EXPRESSO RTD - LATTE 240ML - 4S	
	42	ZUS NGUPI INSTANT PREMIX - 2IN1 WHITE COFFEE 26G - 13S	
	43	ZUS WELLZ NATURAL MINERAL WATER 500ML - 1S	
	44	ZUS NGUPI INSTANT PREMIX - ONDE-ONDE 24G - 13S	
	45	ZUS NGUPI INSTANT PREMIX BOX - WHITE COFFEE 33G - 10S	
	46	ZUS NGUPI INSTANT PREMIX BOX - KOPI CHAM 31G - 10S	
	47	ZUS NGUPI INSTANT PREMIX BOX - KOPI COKLAT 33G - 10S	
	48	ZUS NGUPI INSTANT PREMIX BOX - 2IN1 WHITE COFFEE 26G - 10S	
	49	ZUS NGUPI INSTANT PREMIX BOX - KOPI O 12G - 14S	
	50	ZUS NGUPI INSTANT PREMIX BOX - ASSORTED FLAVOURS - 10S	
	51	ZUS NGUPI INSTANT PREMIX - 2IN1 WHITE COFFEE - OAT KRUNCH - 13S	
	52	ZUS NGUPI INSTANT PREMIX - WHITE COFFEE - OAT KRUNCH - 13S	
	53	ZUS NGUPI INSTANT PREMIX - KOPI COKLAT - OAT KRUNCH - 13S	
	54	ZUS EXPRESSO BLACK - LYDIA BLEND - 240ML - 4S	

55	ZUS EXPRESSO BLACK - BOSS BLEND - 240ML - 4S
56	ZUS CEO CHOCOLATE INSTANT PREMIX - 37G - 10S

Step 2 : Scan the QR code displayed on the promotional materials and fill in all the required information in the online Contest entry form at <http://zus-merdeka-contest.mypromotions.my/>. For example:

- i) Full Name (as per MyKad)
- ii) Valid phone number (active WhatsApp)
- iii) Email address
- iv) MyKad number
- v) Upload a clear photo of the Proof of Purchase

(e.g., Amirah Binti Ashraf, 010-1234569,871108-19-5677,XXXAmi@gmail.com, Picture of Receipt) (“**Qualified Entry**”)

1. **Each valid entry**, completed with the required picture of receipt, fulfilled purchase requirement and personal information received and approved by the Organiser during the Contest Period will be serialized at the back end for winners’ selection purposes (“**Qualified Entry**”). For every RM10 worth purchase of the Participating Products in a single receipt, one (1) serial number will be allocated to the Entry. For example: -
 - a) The single receipt of RM20.00 of ZUS participating products, two (2) serial numbers will be allocated.
 - b) The single receipt of RM30.00 of ZUS participating products, three (3) serial numbers will be allocated.
2. The serial number will not be given out as it is for internal usage of winner’s selection.
3. Multiple entry(ies) by the same participant with different Proof of Purchase during the Contest Period is allowed in accordance with this terms and conditions.
4. Retain the Original Receipt or Proof of Purchase for verification purposes.
5. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy for physical purchase(s)) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.

Terms of Submissions	1. Participants can submit multiple entries during the Contest Period, provided that each entry is submitted together with a valid receipt with a minimum purchase of RM10. However, each receipt can only be used for up to 20 entries throughout the contest, as long as the receipt has a total spend of RM200. 2. This Contest is only valid for purchases of ZUS FMCG products, including instant premix products and canned and/or bottled ready-to-drink (RTD) products ("Participating Products"). Purchases of any other ZUS merchandise products (including but not limited to tumblers, cups, straw sets, phone stands and non-ready to drink products), as well as freshly prepared hot or cold drinks from any ZUS Coffee outlets, are strictly excluded and will NOT be eligible for this Contest.
Entry Deadline	All entries must be received by the Organiser on or before 23:59:59 on 27 September 2026. For the weekly submissions, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest Week as tabulated below. <u>Contest Week Schedule</u> • WEEK 1: 03 August 2026 – 09 August 2026 • WEEK 2: 10 August 2026 – 16 August 2026 • WEEK 3: 17 August 2026 – 23 August 2026 • WEEK 4: 24 August 2026 – 30 August 2026 • WEEK 5: 31 August 2026 – 06 September 2026 • WEEK 6: 07 September 2026 – 13 September 2026 • WEEK 7: 14 September 2026 – 20 September 2026 • WEEK 8: 21 September 2026 – 27 September 2026
Judging Details	1. Verification of Entries • Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Purchase location, Valid Purchase Date and Outlet Name. • Valid required Personal Details • No Duplication of Proof of Purchase • No alteration of receipt in any form; store name, items purchased, prices and transaction time • E-commerce receipt is accepted • Handwritten Receipt, Purchase Order and Delivery Note will NOT be accepted as proof of purchase. • Disqualified receipt/document as proof of purchase includes: - i) Credit Card Slips ii) Handwritten Receipts iii) Refund/Return of Purchase Slips iv) Delivery Note v) Receipts Not Printed from a Cash Register (POS system for physical purchase(s))

	vi) Any QR code appearing on a receipt or invoice shall not constitute a valid Proof of Purchase on its own. Participants must submit the original printed receipt or a complete and clearly legible e-Invoice / Order ID showing the purchase details. Entries containing only a QR code, or incomplete proof of purchase, will be rejected and disqualified 2. Instore Outlet Proof of Purchase : a) The Proof of Purchase must be an original printed Receipt issued from the point-of-sale system of any Outlet. The Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is not available, the Proof of Purchase will need to be stamped with the official company's stamp of the outlet from which the purchase is made. b) The Proof of Purchase must also bear the date of purchase, Participating Products purchased, purchase location, purchase amount, receipt number and name and/or logo of the outlet ("Receipt Details"). 3. Online Store Proof of Purchase: a) The Proof of Purchase shall be in the form of a screenshot of the order ID / Invoice for online purchases made through any online store. The Proof of Purchase must bear the name and/or logo of the online store. For online purchases with promotion codes and/or rebates and/or discount vouchers and/or shipping vouchers and/or any other discounts, the final paid amount of the Participating Products must be the Minimum Purchase Requirement and above to be qualified. c) The Proof of Purchase must also bear the date of purchase, Participating Products purchased, purchase amount, payment date, Order ID and/or invoice number, and name and/or logo of the online website ("Invoice Details").
Prizes (Nationwide)	<u>Grand Prize</u> One (1) Grand Prize winner will be selected and will receive: • 1 x Cash worth RM10,000 • 1 x Merchandise Hamper consisting of: ✓ One (1) ZUS Foldable Camping Chair - Starry Black, ✓ One (1) ZUS OG Barista Jersey - Home, ✓ One (1) ZUS OG Barista Jersey - Away, ✓ One (1) ZUS Stainless Steel Hiking Campsite Mug, and ✓ One (1) ZUS Buddy Reusable Straw Set - Full Set. <u>First Prize</u> Two (2) First Prize winners will be selected. Each First Prize winner will receive: • 1 x One (1) Year ZUS COFFEE supply [12 months] • 1 x Merchandise Hamper consisting of: ✓ One (1) ZUS OG Cup 2.0 (randomized color), ✓ One (1) ZUS Cold Brew Bottle 1L - Space Black, ✓ One (1) ZUS OG Mid Crew Socks – (randomized either Home or Away), and

	✓ One (1) ZUS Buddy Reusable Straw Set - Full Set <u>Bi-Weekly Prize</u> Five (5) winners will be selected for each Bi-Weekly Prize period (twenty (20) winners in total throughout the Promotion Period). Each winner will receive: • 1 x Cash Prize worth RM500; and • 1 x Merchandise Hamper consisting of: ✓ One (1) ZUS Stainless Steel Hiking Campsite Mug, ✓ One (1) ZUS Foldable Camping Chair - Pale Beige, ✓ One (1) ZUS OG Barista Jersey – (randomized either Home or Away), and ✓ One (1) ZUS Bandana (randomized variant). <u>Weekly prize</u> One hundred (100) winners will be selected each week (eight hundred (800) winners in total throughout the Promotion Period). Each winner will receive: • 1x ZUS Coffee Voucher worth RM50; and • 1x Merchandise Hamper consisting of: ✓ One (1) ZUS Stainless Steel Hiking Campsite Mug, ✓ One (1) ZUS OG Everyday Journal – (randomized either Home or Away), and ✓ One (1) ZUS Buddy Reusable Straw Set - Full Set.
Winner Selection (Nationwide)	WINNER SELECTION METHOD: As part of the winner selection process, the Organiser will tabulate and verify the Entries received. Entries which have been verified and approved to be a successful entry by the Organiser (“Qualified Entries”) will be allocated a set of serial number. <u>Grand Prize: 1 x Cash Prize worth RM10,000 & 1 x Merchandise hamper</u> There is One (1) x Cash Prize worth RM10,000 & 1 x Merchandise hamper to be won throughout the Contest Period. As part of the Grand Prize shortlisting winners’ selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Period [each a “Qualified Entry” and collectively the “Qualified Entries”]. A set of serial numbers will be allocated for the Qualified Entries starting from serial number “1”. The serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries [“Total Qualified Entries”]. Assuming the Total Qualified Entries received throughout the Contest Period is 10,000, the Organiser will compute and select the shortlisted winners based on the following example: 10,000 ÷ 2 = 5000* The Grand Prize shortlisted entry is the 5000* serial number entry.

	A Total of 1 winner will be selected throughout the Contest Period. The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number, and the multiply serial numbers will be selected as the winner. <u>First Prize: 2 x One-Year ZUS Coffee Supply & 1 x Merchandise hamper</u> There are Two (2) x One-Year ZUS Coffee Supply & 1 x Merchandise hamper to be won throughout the Contest Period. As part of the First Prize shortlisting winners' selection process , the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Contest Period [each a "Qualified Entry" and collectively the "Qualified Entries"]. A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1". The serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ["Total Qualified Entries"] and the subtraction of [Grand Prize Winner's Entry/ies.] Assuming the Total Qualified Entries received throughout the Contest Period is 5,800, the Organiser will compute and select the shortlisted winners based on the following example: Assuming Grand Prize winner's entries = 20* entries. $5,800 - (20) = 5780 \div 2 = \underline{2890^*}$ The First Prize shortlisted entry is the 2890* serial number entry and subsequent serial numbers with the multiplication of 2890. Example of the shortlisted winning serial numbers; 2890* and 5780*. Total of 2 winners will be selected throughout the Contest Period. The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiply serial numbers will be selected as the winner. <u>Bi-weekly Prize: 5 x Cash Prize worth RM500 & 1 x Merchandise hamper</u> There are Five [5] x Cash Prize worth RM500 & 1 x Merchandise hamper to be won every two weeks (Bi-weekly). In total, there are Four [4] Bi-weekly Prize periods to be won throughout the Contest period. As part of the Bi-weekly Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Bi-weekly Contest Period [each a "Qualified Bi-weekly Entry" and collectively the "Qualified Bi-weekly Entries"]. A set of serial numbers will be allocated for the Qualified Bi-weekly Entries starting from serial number "1".
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For each Bi-weekly period, the serial numbers allocated to all Qualified Bi-weekly Entries will be tabulated to determine the ["Total Qualified Bi-weekly Entries"]. Assuming the Total Qualified Bi-weekly Entries received during the Bi-weekly period is 8,000, the Organiser will compute and select the shortlisted winners based on the following example:

$$8,000 \div 5 = \underline{1600^*}$$

The Bi-Weekly Prize shortlisted entry is the 1600* serial number entry and subsequent serial numbers with the multiplication of 1600.

Example of the shortlisted winning serial numbers; 1600*, 3200*, 4800*, 6400* and 8000*.

Total of **5 winners** will be selected each Bi-weekly period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiply serial numbers will be selected as the winner.

Weekly Prize: 100 x ZUS Coffee e-Voucher worth RM50 & x 1 Merchandise hamper

There are One hundred [100] x ZUS Coffee e-Voucher worth RM50 x 1 Merchandise hamper to be won each Week for Eight [8] consecutive weeks. In total, there are Eight hundred [800] ZUS Coffee worth RM50 x 1 Merchandise hamper Prizes to be won throughout the Contest Period.

As part of the Weekly Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Contest Week Period [each a "Qualified Weekly Entry" and collectively the "Qualified Weekly Entries"]. A set of serial numbers will be allocated for the Qualified Weekly Entries starting from serial number "1".

Each week the serial numbers allocated to each Qualified Weekly Entry will be tabulated and added up to derive the total number of Qualified Weekly Entries ["Total Qualified Weekly Entries"]. Assuming the Total Qualified Weekly Entries received for the week is 7,200, the Organiser will compute and select the shortlisted winners based on the following example:

$$7,200 \div 100 = \underline{72^*}$$

The Weekly Prize shortlisted entry is the 72* serial number entry and subsequent serial numbers with the multiplication of 72.

Example of the shortlisted winning serial numbers; 72*, 144*, 216*, 288*, 360*, 432*, 504*, 576*, 648*, 720* and so forth.

	A Total of 100 winners will be selected for Each Contest Week.
Exclusive Lotus's Outlet	For participants who purchase Products from any Lotus's outlets [in-store & official online store] within the Contest Period will be eligible to win an additional Lotus's Prize. Participating outlets that operates as a subsidiary of Lotus's Stores (Malaysia) Sdn Bhd (Registration No. 200001018812 (521419-K)) ("Lotus's") as at the printing of this terms and conditions will be hereby referred to as "Lotus's".
Weekly Prize Allocation and Winner Selection (Exclusive Lotus's)	Weekly Lotus's Prize 20 x ZUS ALL DAY CUP each per week (for 8 weeks) (A Total of 160 ZUS ALL DAY CUP) <u>Weekly Lotus's prizes : ZUS ALL DAY CUP x 20 winners</u> There are Twenty [20] x ZUS ALL DAY CUP to be won each Week for Eight [8] consecutive weeks. In total, there are One hundred and sixty [160] ZUS ALL DAY CUP Prizes to be won throughout the Contest Period. As part of the Weekly ZUS ALL DAY CUP Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Contest Week Period [each a "Qualified Weekly Entry" and collectively the "Qualified Weekly Entries"]. A set of serial numbers will be allocated for the Qualified Weekly Entries starting from serial number "1". Each week the serial numbers allocated to each Qualified Weekly Entry will be tabulated and added up to derive the total number of Qualified Weekly Entries ["Total Qualified Weekly Entries"]. Assuming the Total Qualified Weekly Entries received for the week is 8,000, the Organiser will compute and select the shortlisted winners based on the following example: $8,000 \div 20 = 400^*$ The Weekly ZUS ALL DAY CUP Prize shortlisted entry is the 400* serial number entry and subsequent serial numbers with the multiplication of 400. Example of the shortlisted winning serial numbers; 400*, 800*, 1200*, 1600*, 2000*, 2400*, 2800*, 3200*, 3600*, 4000* and so forth. A Total of 20 winners will be selected for Each Contest Week.
Exclusive Econsave Outlet	Participants who purchase the Products from any Econsave retail store during the Contest Period shall be eligible to win additional Econsave Prizes.

Weekly Prize Allocation and Winner Selection (Exclusive Eonsave)	Weekly Eonsave Prize 20 x Eonsave Voucher worth RM50 each per week (for 8 weeks) (A Total of 160 Eonsave Voucher worth RM50) <u>Weekly Eonsave Prize: Eonsave Voucher worth RM50 x 20 winners</u> There are Twenty [20] x Eonsave Voucher worth RM50 to be won each Week for Eight [8] consecutive weeks. In total, there are One hundred and sixty [160] Eonsave Voucher Prizes to be won throughout the Contest Period. As part of the Weekly Eonsave Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout each Contest Week Period [each a "Qualified Weekly Entry" and collectively the "Qualified Weekly Entries"]. A set of serial numbers will be allocated for the Qualified Weekly Entries starting from serial number "1". Each week the serial numbers allocated to each Qualified Weekly Entry will be tabulated and added up to derive the total number of Qualified Weekly Entries ["Total Qualified Weekly Entries"]. Assuming the Total Qualified Weekly Entries received for the week is 5,000, the Organiser will compute and select the shortlisted winners based on the following example: $5,000 \div 20 = 250^*$ The Weekly Eonsave Prize shortlisted entry is the 250* serial number entry and subsequent serial numbers with the multiplication of 250. Example of the shortlisted winning serial numbers; 250*, 500*, 750*, 1000*, 1250*, 1500*, 1750*, 2000*, 2250*, 2500* and so forth. A Total of 20 winners will be selected for Each Contest Week.
Winner Notification and Verification	1. Grand Prize Challenge Terms & Conditions • Shortlisted Grand Prize winner will be contacted by the Organiser via WhatsApp from the Contest number 012-8255861 or via email from zusbuyandwin@gmail.com and provided with instructions, login credentials, and the deadline to participate in the Digital Flip Card Challenge. • If a shortlisted winner fails to respond to the Organiser's notification or does not complete the Challenge within the stipulated timeframe, the winner shall be disqualified, and the Organiser reserves the right to select an alternate winner at its sole discretion. • The Digital Flip Card Challenge will be conducted via a dedicated microsite designated by the Organiser. • Participation in the Digital Flip Card Challenge is mandatory for shortlisted Grand Prize winners. • Prior to participating in the Challenge, shortlisted winners must read and accept the applicable Challenge Terms and Conditions. • Shortlisted Grand Prize winner is entitled to one (1) Challenge session only. During the Challenge session, the shortlisted winner will be given two (2) card selections in accordance with the Digital Flip Card Challenge Terms &

	Conditions. No replay, retry, restart, replacement attempt or additional Challenge session will be permitted. • Winner who fail, refuse, or are unable to participate in the Challenge within the stipulated timeframe shall be disqualified and their allocated prize forfeited. • The right to participate in the Challenge is strictly personal and non-transferable. • The Organiser reserves the right to verify the identity of any shortlisted winner and request supporting documents for verification purposes. • The Organiser reserves the right to disqualify any participant who fails to comply with the Challenge requirements or these Terms and Conditions. • The Organiser's decision in relation to the Challenge, winner verification, and prize entitlement shall be final and binding. 2. First Prize, Bi-Weekly Prize, Weekly Prize, Exclusive Lotus's & Eonsave • The Organiser will contact all shortlisted Winners via WhatsApp from the Contest number 012-8255861 or via email from zusbuyandwin@gmail.com to the WhatsApp number or email address submitted during the Contest entry process. Shortlisted Winners will be required to answer a simple question. <i>Question: Is Malaysia's Independence Day in 1957? (True/False)</i> • Shortlisted winners must reply and provide the correct answer within two (2) days from the Contest Question Notification to be eligible to win the prize. Failure to respond within the stipulated timeframe or providing an incorrect answer will result in forfeiture of the prize. The Organiser will not be held liable in the event the shortlisted entries cannot be contacted for whatever reasons. • Upon receipt of the correct answer, Qualified Winners will be contacted via WhatsApp to confirm their correct answer and to request their delivery address for prize fulfilment. In the event the Qualified Winners cannot be contacted for any reason, the Organiser reserves the right to select the next eligible shortlisted entry as a replacement winner. The Organiser will not be held liable for any failure to contact the Qualified Winners.
Additional Terms	Each participant is eligible to win a maximum of Five (05) prizes during the Contest Period. • 1x Bi-weekly Prize, 1x Eonsave Prize, 1xLotus's Prize, 1x Weekly Prize and 1x Grand Prize, or • 1x Bi-weekly Prize, 1x Eonsave Prize, 1xLotus's Prize, 1x Weekly Prize and 1x First Prize.
Winner announcement	The announcement of winners will be as per below schedule: • Week 1: 24 August 2026 • Week 2: 31 August 2026 • Week 3: 07 September 2026

	• Week 4: 14 September 2026 • Week 5: 21 September 2026 • Week 6: 28 September 2026 • Week 7: 05 October 2026 • Week 8: 12 October 2026 • Grand & First Prize: 12 October 2026 The results will be published on the ZUS COFFEE MALAYSIA Official Facebook https://www.facebook.com/zusoriginals/ or Instagram: https://www.instagram.com/zus.everywhere
Prize Claim/Delivery Date	The Organiser will contact all selected winners via WhatsApp to request necessary details (such as Full Name, Contact Number, MyKad, delivery Address, and Social Media names) for prize fulfillment. Winners must respond within two (2) days of the notification to remain eligible. The Organiser will attempt to contact winners by phone up to three (3) times using the details provided in the entry. If a winner cannot be reached or fails to respond in time, the prize will be forfeited and awarded to the next eligible winner. 1. All Prizes will be processed for delivery to the winners within six (6) to eight (8) weeks after the winner announcement of the Contest. The Organiser shall use its best efforts to arrange without delay, but reserves the right to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. 2. Failure to provide the required details within the stipulated time frame for prize fulfillment will result in forfeiture of the prize. The Organiser will not be held liable in the event the winners cannot be contacted for whatever reasons. 3. For All selected winners will be informed via WhatsApp from the contest number 012-8255861 to the contact number which the Organiser received in the Qualified Entries to request for Bank account details as part of the Prize fulfillment process; I. Name of the bank where the Winner has an active bank account maintained ("Active Bank Account"); II. Account number of the Active Bank Account; and III. Full name of the Winner as per record of the Active Bank Account (Joint bank accounts are not permitted unless otherwise approved by the Organiser.) 4. In the event that a winner does not have a bank account, the winner must provide an official supporting document (e.g. an official letter from the relevant institution) to enable the Organiser to approve the transfer to an alternative account, such as a TNG DuitNow account or a joint account held by the winner.

	i. Any request to transfer the prize to a third-party bank account that is not under the winner's name will not be accepted and will result in disqualification. ii. If a winner fails to provide the required account details or fails to provide any reasonable justification or satisfactory supporting documentation, the Organiser reserves the right, at its sole discretion, to forfeit the prize and/or disqualify the winner without any liability. 5. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. 6. Terms and Condition for 1 Year ZUS COFFEE supply [12 Months]. ❖ All ZUS Coffee e-Vouchers must be redeemed exclusively via the ZUS Coffee App. ❖ The Organiser will issue a daily ZUS Coffee e-Voucher worth RM13 to the winner's registered account. ❖ Each voucher will be valid for 24 hours from the time of issuance. ❖ ZUS Coffee reserves the right to amend/cancel this promotion at any time. ❖ Redemption must be made via ZUS Coffee App under Redeem Gift Card. ❖ Each pin is limited to one (1) redemption only. ❖ This gift card is not applicable for walk in purchase. ❖ This gift card is valid for 24 hours upon keying it under Redeem Gift Card in the ZUS Coffee Mobile App and after successfully topping up ZUS Balance. ❖ Unused vouchers will be considered forfeited and will not be reissued or extended. ❖ This gift card is strictly not exchangeable or replaceable for cash. ❖ ZUS Coffee shall be entitled to withhold any benefits under the services rendered, with or without notice to the users, if the user is found to have breached ZUS Coffee's Users Terms and Conditions. 7. All ZUS Coffee e-Vouchers worth RM50 must be redeemed and used via the ZUS Coffee app only (walk-in is not applicable). The validity of the vouchers is 1 year from the date the code is created. For usage of the Digital Vouchers is subject to ZUS Coffee's Users Terms and Conditions as per below : 1. <i>ZUS Coffee reserves the right to amend/cancel this promotion at any time.</i> 2. <i>Redemption must be made via ZUS Coffee App under Redeem Gift Card.</i> 3. <i>Each pin is limited to one (1) redemption only.</i> 4. <i>This gift card is not applicable for walk in purchase.</i> 5. <i>This gift card is valid (1 year from the date of code is created) if not keyed into the ZUS Coffee App.</i> 6. <i>This gift card is valid for 1 year upon keying it under Redeem Gift Card in the ZUS Coffee Mobile App and after successfully topping up ZUS Balance.</i> 7. <i>This gift card is strictly not exchangeable or replaceable for cash.</i>
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	8. <i>ZUS Coffee shall be entitled to withhold any benefits under the services rendered, with or without notice to the users, if the user is found to have breached ZUS Coffee's Users Terms and Conditions.</i> 8. Econsave Voucher worth RM50 may be redeemed at any payment counter at Econsave stores in Malaysia, excluding Econsave Online purchases. The Cash Vouchers are valid for one (1) year from the date of issuance and are subject to the terms and conditions imposed by Econsave Cash & Carry Sdn. Bhd. 9. The Organiser shall not be liable for any loss or damage that occurs to the Prizes during the delivery process. Any other additional costs (i.e., travel expenses, transportation cost, duties and taxes) involved to redeem or collect the Prize shall be borne by the winner at their own cost.
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This Schedule to Conditions of Entry must be read together with the Conditions of Entry, collectively "Terms and Conditions", and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Contest (hereinafter referred to as "Participants", "Participant", "You", "your").

B: Conditions of Entry

1. Introduction

This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there are any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions (as changed).

The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Contest Entries

- 2.1 By submitting an entry to the Contest, Participants are deemed to have read, understood and agreed to be bound by these Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Contest, including without limitation, telecommunications, network, Short Messaging Services, postal and all

such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Contest shall be borne by the Participant.

- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, negligence, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of the Contest and by submitting required personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Contest including, without limitation, identification documents.

4. Ineligibility

- 4.1 The following groups of persons shall not be eligible to participate in the Contest:
- a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
 - b) Employees of the Organiser's agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

- 5.1 The following entries will be disqualified:
- a) handwritten receipt, unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
 - b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
- a) undermines, has or attempted to undermine the operation of the Contest by fraud, cheating or deception; and/or
 - b) are not eligible or unable to provide proof of eligibility to participate in the Contest for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor or third party providing the Prizes.
- 6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of each the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

7. Publicity

The Organiser may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Contest (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and Contest of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Contest and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“**Zuspresso (M) Sdn. Bhd**”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the Contest, acceptance of any Prize, and/or the use of the Participant’s entry and/or likeness in connection with the Contest or violation of the Terms and Conditions.

10. Limitation of Liability

10.1 The Participant’s participation in the Contest shall be at the Participant’s own risk.

10.2 The Organiser, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilization of any Prize won.

11. General

11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to fulfil any of their obligations in respect of the Contest and the Terms and Conditions where they are unable to do

so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.

- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and Contest materials) in connection with this Contest, in particular that relates to the Prize, are the properties of their respective owners. This Contest and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- 11.5 Where the Terms and Conditions of the Contest is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Contest shall be construed, governed and interpreted in accordance with the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in Contest, you consent for Organiser and any of its holding, subsidiary or related companies as defined in the Companies Act 2016 and service providers, agents and contractors who provide administrative and business support to us and act on our behalf ("Authorised Third Parties") (collectively "Organiser", "us", "we" or "our") to collect and process your personal information provided in the Contest Form for purposes of Contest. This includes disclosing your name to the general public when you become a winner in a contest or participate in our events by publishing your name, photographs and other personal information without compensation for advertising and publicity purposes.
- 12.2 The Organiser may also use your personal information for purposes of contacting and sending to you marketing and Contest information or materials about our products, services, samples, any Contests, events or contests organised by the Organiser.
- 12.3 In the event that you agree to share and disclose personal information of a person whom you intend to refer to the Organiser, you acknowledge that you have obtained the consent of that person to share and disclose his/her personal information to us and to being contacted by us.
- 12.4 In respect of minors or individuals not legally competent to give consent, you confirm that they have appointed you to act for them and, to consent on their behalf to the processing of their personal information in accordance with this privacy notice.
- 12.5 At times the Organiser may retain Authorised Third Parties to process your personal information. All such Authorised Third Parties are contractually bound to take reasonable measures to keep information secure and not to use your personal information in any way other than that which is specified here.

12.6 The Organiser is a global company, and your personal information may be transferred across borders. The Organiser will ensure that the country your data is transferred to has a similar or equivalent personal information protection laws in place.

12.7 To the extent that the applicable law allows, you have the right to request for access to, request for a copy of, request to update or correct, your personal information held by us:

All your written requests or queries should be addressed to:

Contact: Personal Data Protection Officer

Web Form: support@zuscoffee.com

Call us: +603 2935 9718

WhatsApp (Only): 6012 816 1340

12.8 Please note the Organiser requires your personal information in order to process your participation in [**ZUS COFFEE x BUKAN KOPI BIASA CONTEST!**], without which we will not be able to process your application.

12.9 For a more detailed description of our privacy practices, please refer to our Privacy Policy at <https://zuscoffee.com/privacy-policy/>. We reserve the right to modify, update or amend this Privacy Policy at any time, so please review it frequently. Modification, updates and or amendments will take effect immediately upon the same being posted on our Website, Online Stores and or App. Your continued use of our Website, Online Stores and or App shall constitute your consent to, and agreement to be bound by, such amendments.